



WORK SMART

A watch. The ultimate fashion accessory.

NOT HARD

Hourglass. So out of fashion.

Merchant Insights

Work Smart

Save money on call centre costs with a self-service solution for your customers. It works like this. Our system will give your merchants on demand access to accepted and rejected transactions on their terminals, giving them better insights into their daily transactions.

Not Hard

We don't see the point that your client needs to phone the call centre for a detailed report. Instead, they'll **have direct access to their transactions at any time.**

Previously reports through the bank were only available through a call centre. We went ahead and changed that. It was the smart thing to do.

Sample Business Case

NPV (5 years) \$6 million.

Cost saving \$4million.

+

Interest revenue \$2million.

Key assumption criteria

| | |
|--|--------|
| Number of customers | 50 000 |
| Number of call centre agents Supporting customers (Without M1) | 50 |
| Number of call centre agents Supporting customers (With M1) | 15 |

Contact Us

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